



Ministry of Industrial Development, SMEs & Cooperatives (SMEs Division)

ADDENDUM No.1

16 November 2022

Consultancy Services for the Implementation of an Integrated IT System for SMEs in Mauritius – SME/OAB /Q05/2022-2023

The above tender refers.

2. Hereunder are replies to queries made by a bidder:

SN	Reference to page number in Request for Proposal	Section in RFP	Queries	Replies
1	Page 3 and page 12 in Terms of Reference	<p>Page 3: This assignment is expected to be driven by a Consultant with significant experience in similar projects for the <u>public sector/parastatal bodies</u>.</p> <p>Page 12: The Consultant or the Consulting firm should have formulated at least one (1) e-Business Plan or Digital Transformation Strategy or equivalent ICT strategy/plan for <u>Government or Corporate/private sectors</u> as the lead consultant for the last five years.</p>	Will only experience for public sector/parastatal bodies be considered for this bid, or experience for private organisations will also be considered in the evaluation (in addition to public sector/parastatal bodies)?	Please read Para 5 of section 1.0 BACKGROUND in conjunction with section 1.4 KEY EXPERT QUALIFICATIONS AND COMPETENCE FOR ASSIGNMENT
2	Page 12 in Terms of Reference	The bidder must substantiate the above reference sites by attaching the corresponding testimonial signed by customer as evidence of satisfactory performance. <u>In case of non-submission of testimonial, reference site may not be considered.</u>	Are testimonials mandatory since there are some government clients which are not willing to provide testimonials?	In case of non-submission of testimonial, reference site may not be considered.

SN	Reference to page number in Request for Proposal	Section in RFP	Queries	Replies
3	Page 14 in Terms of Reference	In the event there are no potential bidders to the procurement exercise or the Client does not proceed with the project, the Client reserves the right not to go ahead with Phase II and <u>no payment will be effected.</u>	Does this clause imply that no payments will be effected to the consultant in case the Ministry decides not to go ahead with the project (in case there are no bidders after the bidding document is issued), even if all the tasks in Phase II are completed?	In the event there are no potential bidders to the procurement exercise (after Phase I) or the Client does not proceed with the project, the Client reserves the right not to go ahead with Phase II and no payment will be effected.

Query No 4:

Can you provide the number of departments/functions and the current number of processes which the current state assessment should cover?

S.N	Department	Processes	Remarks
1	SME Registration Unit	<ul style="list-style-type: none"> • Online Registration Process • Guidance/ Advice process 	As per second paragraph of section 1.0 (background) of the TOR, all data pertaining to SMEs would be harmonized on a common platform and IT systems would be linked. The starting point would be the systems of this Division, SME Mauritius Ltd, CBRD and MRA. However, the centralized IT system should enable linkage with other systems also.
2	SME Mauritius Ltd	<ul style="list-style-type: none"> • Grant allocation Process • Training Process 	
3	Corporate and Business Registration Department	<ul style="list-style-type: none"> • Registration/ Deregistration process 	
4	Mauritius Revenue Authority	<ul style="list-style-type: none"> • Submission of Tax Return process • Payment of CSG process 	

5. Kindly note that the Closing date for submission of bids remains the same that is **Wednesday 23 November 2022 up to 13.00 hours (local time) at latest.**