About Us

- Operational since 2000

- Objective: “....to stimulate and generate productivity and quality consciousness and drive the productivity and quality movement in all sectors of the economy with a view to raising national output and achieving sustained growth and international competitiveness.”

( NPCC Act No. 9, 1999)
About Us…

- **Vision:** Better living for the nation

- **Mission:** Make Mauritius Work. Together

- **Values:** Excellence, Commitment, Innovation, Continuous Learning, Team Spirit

- **Core Objective:** Development of a Productivity Culture
PRO DIKTIVITÉ
LI PA KOMPLIKÉ.
C’EST PA TRAVAY PLIS
C’EST TRAVAY PLI BIEN
Prodiktivité li concerne tou dimouve

J’ÉVITE LE GASPILLAGE
JE TRAVAILLE EN ÉQUIPE
JE GÈRE MIEUX MON TEMPS
JE FAIS MON TRAVAIL BIEN DU PREMIER COUP
Our Core Services

1. Consultancy
2. Training
3. Research & Knowledge Management
4. Innovation, Advocacy & Entrepreneurship
CONSULTANCY: Operational Excellence for public & private sector

- Productivity Improvement Programme (PIP) tailor-made to your needs including on-the-job training
PIP for SMEs - steps

- Analysis/Audit
- Training (in-plant)
- Implementation
Analysis

Profit

Financial

Value

Customers

Efficient & Effective

Internal Processes

Competent

People

- Visioning
- Strategic Planning
- Leadership
- Innovation & Creativity

- VAPM (Value Added Productivity Measurement)
- Cash Flow Budgeting
- Costing

- Customer Service
- Customer Charter
- Marketing

- Lean Management
- Total Quality Mgmt
- Quality Environment

- Problem Solving
- Quality Circles
- Training of trainers
- Employee Suggestion Scheme
Qualitative Productivity Analysis Questionnaire

Productivity measurement is basically a process of identifying the appropriate measures or metrics to be used, and the computation of their results to determine the effectiveness and efficiency of the resources used. Basically, productivity = output / input. Thus, measures of both the output and input, using the productivity levers, are keys to enhancing productivity. This questionnaire is about the qualitative approach based on the productivity levers shown in the figure below:

Productivity Levers

1. Enhance Sales Revenue
2. Increase Output per Unit Cost of Production
3. Optimize Labor Utilization
4. Optimize Capital Utilization

FREE!!!
1. We establish sales projections and targets to achieve our sales growth

2. We formulate marketing strategies to enhance sales revenue

3. We identify new market segments and their requirements through research and analysis

4. We regularly analyze and review our product mix in our identified market segments

5. We constantly improve our product and service quality
Increase Output Per Unit Cost of Production

1. We focus on our key competencies and practice 'best sourcing'.

2. We collaborate with partners and key suppliers to ensure on-time deliveries.

3. We engage in inventory and supply chain management to optimize cost of materials and services.

4. We review and improve business processes to achieve optimal level of operations.

5. We continuously reduce the cost of non-conformance in our operations.
Optimize Labour Utilization

1. We nurture a **productivity mindset** throughout the company

2. We **train** and enhance our employees' skills to perform work effectively

3. We **deploy manpower effectively** and flexi-work arrangements to meet demand fluctuations

4. We implement **good management practices** and communicate productivity goals to employees

5. We assess workforce **satisfaction** level and work attitudes
Optimize Capital Utilization

1. We utilize appropriate technology to improve our business systems and work processes.

2. We review the effectiveness of machines and equipment in our various processes.

3. We set targets for machine and equipment utilization, and track their results.

4. We review the optimum usage of space and use shared facilities.

5. We adopt a strategy to achieve optimum utilization of capital and R&D Investment.
### Result of Self-Analysis sent by email

<table>
<thead>
<tr>
<th>Productivity Levers</th>
<th>Own Score(A)</th>
<th>Highest Possible Score (B)</th>
<th>%(A/B)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Enhance Sales Revenue</td>
<td>18</td>
<td>25</td>
<td>72%</td>
</tr>
<tr>
<td>2. Increase Output per Unit Cost of Production</td>
<td>15</td>
<td>25</td>
<td>60%</td>
</tr>
<tr>
<td>3. Optimise Labour Utilisation</td>
<td>13</td>
<td>25</td>
<td>52%</td>
</tr>
<tr>
<td>4. Optimise Capital Utilisation</td>
<td>4</td>
<td>25</td>
<td>16%</td>
</tr>
</tbody>
</table>

**Less than 40% Weak:**

Take immediate actions to improve productivity management and improvement efforts

**40% to 70% Average:**

Continue to improve productivity management and improvement efforts

**Above 70% Strong:**

Strive for strategic and continuous improvements to sustain achievements
GoSME Project 2014/15

- 600 Registered
- 500 Trained
- 140 Productivity Champions
- 120 Projects Identified
- 90 Projects Implemented
- Awarded certificates to 90 productivity champions & 90 companies showing commitment to productivity improvement
GoSME Project 2016/17

- Sponsorship of Export-Oriented SMEs by EM
- 40 SMEs Audited
- 20 Consultancy Projects Identified and to be implemented for SMEs participating in the Go-Export Project
Benefits from PIPs

• Increase **Productivity**
• Improve **Quality**
• Reduce **Cost**
• Decrease **Delivery time**
• Raise **Morale**
• Ensure **Safety**
Focus on training programmes for a wide range of individuals from grass-root to corporate

Invest in your people through training
Knowledge Centre: access to up-to-date resources on productivity and competitiveness – Library accessible online through NPCC Website:

www.npccmauritius.org
Sensitise Mauritians about productivity (National Campaigns)

ICT for increased productivity

Projects for education sector, community, grassroots (eg InnovEd, CATs, ELIT)
The Mauritius Leadership Brand
Our Clients

- NWEC
- + 600 SMEs under the GoSME project
THANK YOU

For more information
Contact us on 467 7700
Visit us on www.npccmauritius.com

www.facebook.com/npccmauritius